

# Lead Enhancement



## Enrich and enhance your first-party data

Are the blanks in your CRM records preventing you from reaching more customers or hand-raisers? Need more customer context to turn your direct mail campaigns from good to great? Now you can, with Lob Audience.

**Lob's Record Completion and Data Enhancement services allow you to use your partial CRM records to identify and contextualize customers and prospects for better reach.**

- Do you have your contact's name and city/state, or ZIP code but not their mailing address (or email address)?
- Do you have your contact's full postal address but missing their first and last name?
- Do you have a database of emails from online forms with no postal address?
- Are you missing key contact and identity data that can unlock better targeting, personalized messaging or relevant offers?

### Use cases that create conversions:

- Reach customers and hand-raisers that you couldn't reach before via direct mail
- Use home address location to prioritize customers near your physical locations
- Do you have a database of emails from online forms with no postal address?

**Generate more revenue by getting in front of the right customers with the data you need**

- Record Completion: Identify your contacts
- Reverse email append
- Consumer email & phone append
- Business data append
- Update postal address

### Other key benefits:

- Match rates that far exceed the competition.
- Superior postal address quality with frequent DPV and NCOA processing.
- Accurate data with monthly refreshes, by integrating over 1 billion data records.

Get a demo

For more information about Lead Enhancement email [sales@lob.com](mailto:sales@lob.com)

*Connecting the world,  
one mailbox at a time.*